





Panorama Bulletin

Bulletin #0061: Mass Imms Search is slow

eHealth Saskatchewan

June 6, 2017

Version 1

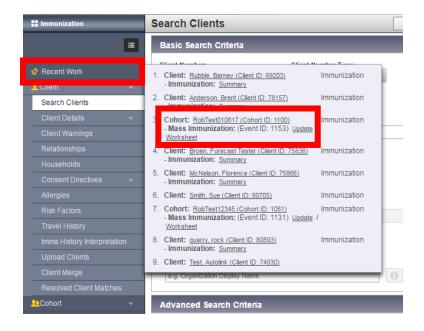
Quick Reference: When using the Mass Imms Search Engine, the return of results can be very slow

<u>Issue</u>: The search engine looks for all "Open" Mass Imms Event before Detailed Search Criteria can be entered.

Resolution: Limit the number of Mass Imms Events being searched by entering Detailed Search Criteria. This will reduce the number of Mass Imms Events returned.

User Action:

- Users should "close" all Mass Imms Events that are completed. This will reduce the number of "open" events being searched.
- From the LHN menu use the "Recent Work" tab to go directly to the Mass Imm Event/Worksheet. The User will have to visit the Mass Imm Event prior to going to the Service Delivery Location.









Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthsask.ca.